

# Terms & Conditions

## Registration Information and Privacy

By registering to the Impact Week 2024 events you agree that your personal information collected in relation to this event will be stored in Impact Europe's database for further communication regarding our activities.

### What personal information will Impact Europe collect and store?

- Full name
- Telephone number and e-mail address
- Payment information (billing address and payment method)
- Salutation (Mr. / Ms. / Unspecified)
- Profession (job title and organisation)

### Who can view or handle my personal information?

EVPA employees who have been trained to handle personal information properly will have access to your personal information. Access to Impact Europe systems and database is restricted by means of password authentication.

Your personal information will also be 1) transmitted to supporters of our events (European Commission, in compliance with EaSI Privacy Statement) and 2) processed by our trusted partners (Aanmelder.nl) with whom we have covered comprehensive data protection and data processing agreements.

By registering to this event (or part of it) you agree to appear on the delegate list with your full name and organisation name. The delegate list will only be seen by other participants.

## Payment Policy

We do support payments by both credit card, Bancontact and bank transfer. Bank transfer shall be made against an invoice. The registration to this event is complete only once payment is confirmed.

Please note that a credit card transaction may take 24 to 72 hours to complete. Once the transaction is confirmed the issuing bank will debit the purchase amount from your bank account.

Your payment is the FINAL confirmation to reserve your place for impact Europe activities.

All prices are listed in Euro and will be subject to Spanish VAT (10%). All payments must be made in Euro.

## **Cancellation Policy**

Please note that we will not refund the fee in case of cancellation or in case of no-show. For more details, please contact [conference@impacteurope.net](mailto:conference@impacteurope.net)

## **Behaviour**

Impact Europe has the right to refuse entry or service to and remove from the premises any person it deems to be behaving in a disorderly, improper or abusive manner. Impact Europe also prohibits harassment, including sexual harassment, of any kind – i.e. any verbal, nonverbal, or physical conduct designed to threaten, intimidate, silence, or coerce. Impact Europe reserves the right to exclude or remove any person not respecting this policy from the event and premises without liability.

## **Photography and filming**

Photography and filming will occur throughout the event(s). These images and videos will be used by Impact Europe and may be published on our website, social media and circulated to media organisations for publication or transmission. By registering for Impact Europe's Impact Week event(s) you have consented to your image and likeness being used in marketing and films without any payment to you.

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